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August 10, 1999

Ms. Magalie Roman Salas  
Secretary  
Federal Communications Commission  
445 Twelfth Street  
Room TW-A325  
Washington, D.C. 20554

RECEIVED  
AUG 10 1999  
FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON, D.C. 20554

Re: *CC Docket No. 88-2, Phase I; Installation and Maintenance  
Non-Discrimination Reports*

Dear Ms. Salas:

Pursuant to the Bell Operating Company (BOC) Open Network Architecture (ONA) Amendment Order,<sup>1</sup> and BOC ONA Reconsideration Order<sup>2</sup> in CC Docket No. 88-2, Phase I, attached are an original and two (2) copies of the installation and maintenance non-discrimination reports for Pacific Bell and Nevada Bell for the second calendar quarter of 1999.

Should you have any questions regarding this data, please feel free to call me at (202) 326-8888.

Respectfully submitted,

Attachments

<sup>1</sup> *In the Matter of Filing and Review of Open Network Architecture Plans, Memorandum Opinion and Order, 5 FCC Rcd 3103 (1990).*

<sup>2</sup> *In the Matter of Filing and Review of Open Network Architecture Plans, Memorandum Opinion and Order on Reconsideration, 5 FCC Rcd 3084 (1990).*

No. of Copies rec'd 042  
List ABCDE

**PACIFIC BELL ALL CUSTOMER (Less Pacific Bell Enhanced Services)**  
**FCC CEI / ONA QUARTERLY REPORT Provisioning / Installation Activity**  
**Report Period: April - June 1999**

Service	Orders	MA	Interval
Business Line	352060	1.7%	3.1
PBX	18495	2.2%	9.9
CENTREX	132336	1.8%	5.6
WATS	13137	5.9%	5.9
Mobile		Nothing to Report	
Feature Group A	13	0.0%	8.8
Foreign Exchange	1	0.0%	12.0
Feature Group B	101	0.0%	14.4
Feature Group D	4479	0.0%	34.4
DID		Nothing to Report	
Packet DDD Access Line		"	
Packet Synchronous Access Line		"	
Packet Asynchronous Access Line		"	
Protection Alarm	327	0.0%	13.7
Protection Relaying	29	0.0%	20.1
Control Circuit	22	0.0%	8.9
Telegraph Grade 75 Baud		Nothing to Report	
Telegraph Grade 150 Baud		"	
Voice Non-Switched Line	5	0.0%	6.4
Voice Switched Line	383	0.0%	12.1
Voice Switched Trunk	163	0.0%	10.7
Voice and Tone - Radio Land Line		Nothing to Report	
Data Low Speed	78	0.0%	8.6
Basic Data and Voice	1468	0.0%	12.1
Voice and Data - PSN Access Tie Trunk	86	0.0%	11.5
Voice and Data - SSN Access	4	0.0%	7.0
Voice and Data - SSN - Intermachine Trunk		Nothing to Report	
Data Extension-Voice Grade Data	17	0.0%	15.2
Protection Relay Voice Grade		Nothing to Report	
Telephoto and Facsimile		Nothing to Report	
Program Audio 200-3500 HZ		Nothing to Report	
Program Audio 100-5000 HZ	7	0.0%	10.4
Program Audio 50-8000 HZ	23	0.0%	11.5
Program Audio 50-15000 HZ	30	0.0%	12.1
TV Channel-One Way 15kHz Audio	201	0.0%	30.2
TV Channel-One Way 5kHz Audio		Nothing to Report	
Digital Voice Circuit		"	
Digital Data-2.4kb/s	38	0.0%	20.2
Digital Data-4.8kb/s	34	0.0%	9.3
Digital Data-9.6kb/s	703	0.0%	10.6
Digital Data-56kb/s	5332	0.0%	14.3
1.544 MBPS BSA	24943	0.1%	16.3
Dedicated Digital 3.152 MBPS		Nothing to Report	
Dedicated Digital 6.312 MBPS		Nothing to Report	
Dedicated Digital 44.736 MBPS	752	0.0%	22.7
Dedicated Digital 456 MBPS or Higher		Nothing to Report	
Dedicated Alert Transport		Nothing to Report	
Derived Services	4633	0.0%	16.5
Dedicated Network Access Link		Nothing to Report	

Notes: MA: Missed appointments due to Company reasons  
Intervals: Taken Date to Due Date intervals in business days

# Provisioning - PB Enhanced

## PACIFIC BELL ENHANCED SERVICES FCC CEI / ONA QUARTERLY REPORT Provisioning / Installation Activity Report Period: April - June 1999

Service	Orders	MA	Interval
Business Line	361	5.5%	7.1
PBX	4	0.0%	12.0
CENTREX	31	3.2%	9.4
WATS	4	0.0%	0.3
Mobile	Nothing to Report		
Feature Group A	"		
Foreign Exchange	"		
Feature Group B	"		
Feature Group D	"		
DID	"		
Packet DDD Access Line	"		
Packet Synchronous Access Line	"		
Packet Asynchronous Access Line	"		
Protection Alarm	"		
Protection Relaying	"		
Control Circuit	"		
Telegraph Grade 75 Baud	"		
Telegraph Grade 150 Baud	"		
Voice Non-Switched Line	"		
Voice Switched Line	"		
Voice Switched Trunk	"		
Voice and Tone - Radio Land Line	"		
Data Low Speed	"		
Basic Data and Voice	"		
Voice and Data - PSN Access Tie Trunk	"		
Voice and Data - SSN Access	"		
Voice and Data - SSN - Intermachine Trunk	"		
Data Extension-Voice Grade Data	"		
Protection Relay Voice Grade	"		
Telephoto and Facsimile	"		
Program Audio 200-3500 HZ	"		
Program Audio 100-5000 HZ	"		
Program Audio 50-8000 HZ	"		
Program Audio 50-15000 HZ	"		
TV Channel-One Way 15kHz Audio	"		
TV Channel-One Way 5kHz Audio	"		
Digital Voice Circuit	"		
Digital Data-2.4kb/s	"		
Digital Data-4.8kb/s	"		
Digital Data-9.6kb/s	"		
Digital Data-56kb/s	Nothing to Report		
1.544 MBPS BSA	4	0.0%	19.0
Dedicated Digital 3.152 MBPS	Nothing to Report		
Dedicated Digital 6.312 MBPS	"		
Dedicated Digital 44.736 MBPS	"		
Dedicated Digital 456 MBPS or Higher	"		
Dedicated Alert Transport	"		
Derived Services	"		
Dedicated Network Access Link	"		

Notes: MA: Missed appointments due to Company reasons  
Intervals: Taken Date to Due Date intervals in business days

**NEVADA BELL ALL CUSTOMER (Less Nevada Bell Enhanced Services)**  
**FCC CEI / ONA QUARTERLY REPORT Provisioning / Installation Activity**  
**Report Period: April - June 1999**

Service	Orders	MA	Interval
Business Line	3307	2.0%	2.0
PBX	23	0.0%	12.1
CENTREX	1354	2.2%	3.5
WATS		Nothing to Report	
Mobile		"	
Feature Group A		"	
Foreign Exchange		"	
Feature Group B		"	
Feature Group D		"	
DID		"	
Packet DDD Access Line		"	
Packet Synchronous Access Line		"	
Packet Asynchronous Access Line		"	
Protection Alarm	"	"	
Protection Relaying		"	
Control Circuit		"	
Telegraph Grade 75 Baud		"	
Telegraph Grade 150 Baud		"	
Voice Non-Switched Line		"	
Voice Switched Line		"	
Voice Switched Trunk		"	
Voice and Tone - Radio Land Line		Nothing to Report	
Data Low Speed		Nothing to Report	
Basic Data and Voice	2	0.0%	19.0
Voice and Data - PSN Access Tie Trunk		Nothing To Report	
Voice and Data - SSN Access		"	
Voice and Data - SSN - Intermachine Trunk		"	
Data Extension-Voice Grade Data		"	
Protection Relay Voice Grade		"	
Telephoto and Facsimile		"	
Program Audio 200-3500 HZ		"	
Program Audio 100-5000 HZ		"	
Program Audio 50-8000 HZ		"	
Program Audio 50-15000 HZ		"	
TV Channel-One Way 15kHz Audio		"	
TV Channel-One Way 5kHz Audio		"	
Digital Voice Circuit		"	
Digital Data-2.4kb/s		"	
Digital Data-4.8kb/s		"	
Digital Data-9.6kb/s		Nothing to Report	
Digital Data-56kb/s	13	0.0%	19.9
1.544 MBPS BSA	15	0.0%	30.7
Dedicated Digital 3.152 MBPS		Nothing to Report	
Dedicated Digital 6.312 MBPS		"	
Dedicated Digital 44.736 MBPS		"	
Dedicated Digital 456 MBPS or Higher		"	
Dedicated Alert Transport		"	
Derived Services		"	
Dedicated Network Access Link		Nothing to Report	

Notes: MA: Missed appointments due to Company reasons  
Intervals: Taken Date to Due Date intervals in business days

**NEVADA BELL ENHANCED SERVICES**  
**FCC CEI / ONA QUARTERLY REPORT Provisioning / Installation Activity**  
**Report Period: April - June 1999**

Service	Orders	MA	Interval
Business Line	112	0.9%	3.6
PBX		Nothing to Report	
CENTREX	96	3.1%	4.2
WATS		Nothing to Report	
Mobile		"	
Feature Group A		"	
Foreign Exchange		"	
Feature Group B		"	
Feature Group D		"	
DID		"	
Packet DDD Access Line		"	
Packet Synchronous Access Line		"	
Packet Asynchronous Access Line		"	
Protection Alarm		"	
Protection Relaying		"	
Control Circuit		"	
Telegraph Grade 75 Baud		"	
Telegraph Grade 150 Baud		"	
Voice Non-Switched Line		"	
Voice Switched Line		"	
Voice Switched Trunk		"	
Voice and Tone - Radio Land Line		"	
Data Low Speed		"	
Basic Data and Voice		"	
Voice and Data - PSN Access Tie Trunk		"	
Voice and Data - SSN Access		"	
Voice and Data - SSN - Intermachine Trunk		"	
Data Extension-Voice Grade Data		"	
Protection Relay Voice Grade		"	
Telephoto and Facsimile		"	
Program Audio 200-3500 HZ		"	
Program Audio 100-5000 HZ		"	
Program Audio 50-8000 HZ		"	
Program Audio 50-15000 HZ		"	
TV Channel-One Way 15kHz Audio		"	
TV Channel-One Way 5kHz Audio		"	
Digital Voice Circuit		"	
Digital Data-2.4kb/s		"	
Digital Data-4.8kb/s		"	
Digital Data-9.6kb/s		"	
Digital Data-56kb/s		"	
1.544 MBPS BSA		"	
Dedicated Digital 3.152 MBPS		"	
Dedicated Digital 6.312 MBPS		"	
Dedicated Digital 44.736 MBPS		"	
Dedicated Digital 456 MBPS or Higher		"	
Dedicated Alert Transport		"	
Derived Services		"	
Dedicated Network Access Link		"	

Notes: MA: Missed appointments due to Company reasons  
Intervals: Taken Date to Due Date intervals in business days

**PACIFIC BELL ALL CUSTOMER (Less Pacific Bell Enhanced Services)**  
**FCC CEI / ONA QUARTERLY REPORT    Maintenance / Repair**  
**Report Period: April - June 1999**

Service	Reports	MA	%MA	Avg-RC
Business Line	110671	14758	13.3%	15:27
PBX	9840	3690	37.5%	20:46
CENTREX	34448	5294	15.4%	13:52
WATS	495	48	9.7%	16:14
Mobile		Nothing to Report		
Feature Group A	103	61	59.2%	23:38
Foreign Exchange		Nothing to Report		
Feature Group B	48	5	10.4%	4:43
Feature Group D	262	36	13.7%	19:09
DID	1	0	0.0%	19:31
Packet DDD Access Line		Nothing to Report		
Packet Synchronous Access Line		"		
Packet Asynchronous Access Line		"		
Protection Alarm	1160	518	44.7%	10:51
Protection Relaying	41	28	68.3%	22:43
Control Circuit	109	71	65.1%	4:43
Telegraph Grade 75 Baud		Nothing to Report		
Telegraph Grade 150 Baud		"		
Voice Non-Switched Line		Nothing to Report		
Voice Switched Line	242	98	40.5%	6:56
Voice Switched Trunk	76	35	46.1%	15:05
Voice and Tone - Radio Land Line	261	188	72.0%	22:18
Data Low Speed	108	49	45.4%	6:20
Basic Data and Voice	2215	880	39.7%	6:42
Voice and Data - PSN Access Tie Trunk	116	67	57.8%	6:58
Voice and Data - SSN Access		Nothing to Report		
Voice and Data - SSN - Intermachine Trunk		Nothing to Report		
Data Extension-Voice Grade Data	82	32	39.0%	7:41
Protection Relay Voice Grade		Nothing to Report		
Telephoto and Facsimile		Nothing to Report		
Program Audio 200-3500 HZ		Nothing to Report		
Program Audio 100-5000 HZ	8	8	100.0%	10:07
Program Audio 50-8000 HZ	31	14	45.2%	3:26
Program Audio 50-15000 HZ	34	23	67.6%	21:27
TV Channel-One Way 15kHz Audio		Nothing to Report		
TV Channel-One Way 5kHz Audio		Nothing to Report		
Digital Voice Circuit		Nothing to Report		
Digital Data-2.4kb/s	11	4	36.4%	2:37
Digital Data-4.8kb/s	11	4	36.4%	5:15
Digital Data-9.6kb/s	355	133	37.5%	6:07
Digital Data-56kb/s	3733	1354	36.3%	3:51
1.544 MBPS BSA	18632	10351	55.6%	5:04
Dedicated Digital 3.152 MBPS	2	1	50.0%	2:13
Dedicated Digital 6.312 MBPS		Nothing to Report		
Dedicated Digital 44.736 MBPS	553	288	52.1%	2:46
Dedicated Digital 456 MBPS or Higher	7	5	71.4%	6:07
Dedicated Alert Transport		Nothing to Report		
Derived Services		Nothing to Report		
Dedicated Network Access Link		Nothing to Report		

Notes: MA: Missed appointments due to Company reasons

%MA: Missed appointments as a percentage of total number of reports received for the service

Avg-RC: Average "Receipt to Clear" time, in hours and minutes, of trouble reports received for the service

**PACIFIC BELL ENHANCED SERVICES PROVIDER**  
**FCC CEI / ONA QUARTERLY REPORT    Maintenance / Repair**  
**Report Period: April - June 1999**

Service	Reports	MA	%MA	Avg-RC
Business Line	2	0	0.0%	4:38
PBX	21	21	100.0%	30:21
CENTREX	10	6	60.0%	13:29
WATS		Nothing to Report		
Mobile		"		
Feature Group A		"		
Foreign Exchange		"		
Feature Group B		"		
Feature Group D		"		
DID		"		
Packet DDD Access Line		"		
Packet Synchronous Access Line		"		
Packet Asynchronous Access Line		"		
Protection Alarm		"		
Protection Relaying		"		
Control Circuit		"		
Telegraph Grade 75 Baud		"		
Telegraph Grade 150 Baud		"		
Voice Non-Switched Line		"		
Voice Switched Line		"		
Voice Switched Trunk		"		
Voice and Tone - Radio Land Line		"		
Data Low Speed		"		
Basic Data and Voice		"		
Voice and Data - PSN Access Tie Trunk		"		
Voice and Data - SSN Access		"		
Voice and Data - SSN - Intermachine Trunk		"		
Data Extension-Voice Grade Data		"		
Protection Relay Voice Grade		"		
Telephoto and Facsimile		"		
Program Audio 200-3500 HZ		"		
Program Audio 100-5000 HZ		"		
Program Audio 50-8000 HZ		"		
Program Audio 50-15000 HZ		"		
TV Channel-One Way 15kHz Audio		"		
TV Channel-One Way 5kHz Audio		"		
Digital Voice Circuit		"		
Digital Data-2.4kb/s		"		
Digital Data-4.8kb/s		"		
Digital Data-9.6kb/s		"		
Digital Data-56kb/s		"		
1.544 MBPS BSA		"		
Dedicated Digital 3.152 MBPS		"		
Dedicated Digital 6.312 MBPS		"		
Dedicated Digital 44.736 MBPS		"		
Dedicated Digital 456 MBPS or Higher		"		
Dedicated Alert Transport		"		
Derived Services		"		
Dedicated Network Access Link		"		

Notes: MA: Missed appointments due to Company reasons

%MA: Missed appointments as a percentage of total number of reports received for the service

Avg-RC: Average "Receipt to Clear" time, in hours and minutes, of trouble reports received for the service

**NEVADA BELL ALL CUSTOMER (Less Nevada Bell Enhanced Services)**
**FCC CEI / ONA QUARTERLY REPORT Maintenance / Repair**
**Report Period: April - June 1999**

Service	Reports	MA	%MA	Avg-RC
Business Line	1374	112	8.2%	11:28
PBX	151	10	6.6%	20:49
CENTREX	1024	72	7.0%	12:08
WATS		Nothing to Report		
Mobile		"		
Feature Group A		"		
Foreign Exchange		"		
Feature Group B		"		
Feature Group D		"		
DID		"		
Packet DDD Access Line		"		
Packet Synchronous Access Line		"		
Packet Asynchronous Access Line		"		
Protection Alarm		"		
Protection Relaying		"		
Control Circuit	1	0	0.0%	14:26
Telegraph Grade 75 Baud		Nothing to Report		
Telegraph Grade 150 Baud		"		
Voice Non-Switched Line	1	0	0.0%	67:11
Voice Switched Line	28	0	0.0%	27:37
Voice Switched Trunk	1	0	0.0%	29:12
Voice and Tone - Radio Land Line	10	0	0.0%	20:33
Data Low Speed	2	0	0.0%	2:31
Basic Data and Voice	95	3	3.2%	13:33
Voice and Data - PSN Access Tie Trunk	6	0	0.0%	26:39
Voice and Data - SSN Access		Nothing to Report		
Voice and Data - SSN - Intermachine Trunk		"		
Data Extension-Voice Grade Data	1	0	0.0%	3:00
Protection Relay Voice Grade		Nothing to Report		
Telephoto and Facsimile		"		
Program Audio 200-3500 HZ		"		
Program Audio 100-5000 HZ		"		
Program Audio 50-8000 HZ	1	0	0.0%	46:23
Program Audio 50-15000 HZ		Nothing to Report		
TV Channel-One Way 15kHz Audio		"		
TV Channel-One Way 5kHz Audio		"		
Digital Voice Circuit		"		
Digital Data-2.4kb/s		"		
Digital Data-4.8kb/s		Nothing to Report		
Digital Data-9.6kb/s	11	0	0.0%	4:00
Digital Data-56kb/s	131	2	1.5%	9:28
1.544 MBPS BSA	192	6	3.1%	21:23
Dedicated Digital 3.152 MBPS		Nothing to Report		
Dedicated Digital 6.312 MBPS		"		
Dedicated Digital 44.736 MBPS	1	0	0.0%	47:53
Dedicated Digital 456 MBPS or Higher		Nothing to Report		
Dedicated Alert Transport		"		
Derived Services		"		
Dedicated Network Access Link		"		

**Notes:** MA: Missed appointments due to Company reasons

%MA: Missed appointments as a percentage of total number of reports received for the service

Avg-RC: Average "Receipt to Clear" time, in hours and minutes, of trouble reports received for the service



**NEVADA BELL ENHANCED SERVICES PROVIDER**  
**FCC CEI / ONA QUARTERLY REPORT**    Maintenance / Repair  
**Report Period: April - June 1999**

Service	Reports	MA	%MA	Avg-RC
Business Line		Nothing to Report		
PBX			"	
CENTREX			"	
WATS			"	
Mobile			"	
Feature Group A			"	
Foreign Exchange			"	
Feature Group B			"	
Feature Group D			"	
DID			"	
Packet DDD Access Line			"	
Packet Synchronous Access Line			"	
Packet Asynchronous Access Line			"	
Protection Alarm			"	
Protection Relaying			"	
Control Circuit			"	
Telegraph Grade 75 Baud			"	
Telegraph Grade 150 Baud			"	
Voice Non-Switched Line			"	
Voice Switched Line			"	
Voice Switched Trunk			"	
Voice and Tone - Radio Land Line			"	
Data Low Speed			"	
Basic Data and Voice			"	
Voice and Data - PSN Access Tie Trunk			"	
Voice and Data - SSN Access			"	
Voice and Data - SSN - Intermachine Trunk			"	
Data Extension-Voice Grade Data			"	
Protection Relay Voice Grade			"	
Telephoto and Facsimile			"	
Program Audio 200-3500 HZ			"	
Program Audio 100-5000 HZ			"	
Program Audio 50-8000 HZ			"	
Program Audio 50-15000 HZ			"	
TV Channel-One Way 15kHz Audio			"	
TV Channel-One Way 5kHz Audio			"	
Digital Voice Circuit			"	
Digital Data-2.4kb/s			"	
Digital Data-4.8kb/s			"	
Digital Data-9.6kb/s			"	
Digital Data-56kb/s			"	
1.544 MBPS BSA			"	
Dedicated Digital 3.152 MBPS			"	
Dedicated Digital 6.312 MBPS			"	
Dedicated Digital 44.736 MBPS			"	
Dedicated Digital 456 MBPS or Higher			"	
Dedicated Alert Transport			"	
Derived Services				
Dedicated Network Access Link				

Notes:    MA: Missed appointments due to Company reasons

          %MA: Missed appointments as a percentage of total number of reports received for the service

          Avg-RC: Average "Receipt to Clear" time, in hours and minutes, of trouble reports received for the service